

Statement from Courtney Greatorex - Resident Liaison Officer at Cabot House

Welcome to the latest news and updates for Cabot House. Please find below the latest updates regarding the reinstatement works and onsite activities

Please note that access to balconies will begin to be restricted from the week commencing 15.06.26. All works are scheduled to be completed, and the scaffolding fully removed, by the week ending 13.11.26. Unfortunately, we are unable to provide specific dates for works taking place around individual properties at this stage.

- Our working hours will be Monday to Friday, 8:00am to 5:00pm. There may be occasions where works are carried out over the weekend; however, residents will be notified in advance should this be required.

Resident Works Update

Week Ending: 02.10.2026

Updated Resident Works Information – Important Safety Note

As part of this week's update, we would like to address a concern raised regarding balcony access and ventilation during the ongoing works.

Balcony Door Restrictions

To ensure the safety of all residents while facade remediation works are underway, balcony doors across affected apartments have been temporarily restricted. These restrictions allow the doors to open to approximately 100mm, providing ventilation while preventing access to the balcony during active construction.

We understand this is not ideal, especially during warmer weather, but these measures are required under the project's health and safety protocols and must remain in place throughout this phase of the works.

Many residents have been managing ventilation by using their windows alongside the restricted balcony opening, which can help improve airflow.

Noise Levels

We appreciate that construction noise can be disruptive. While some noise is unavoidable due to the nature of the works, we are committed to monitoring and minimising disruption wherever possible.

Independent noise monitoring will be carried out on site next week. Once the results have been reviewed, we will provide residents with an update.

Thank you for your patience and understanding while these essential fire-safety improvements are completed.

Resident Works Update

Week Ending: Friday 2nd October 2026

The team has continued to make steady progress across the facade remediation programme this week, with key fire safety and external wall system works advancing on both the North and South elevations.

We would like to thank residents for their continued patience, cooperation, and understanding while these important building safety improvements are carried out. Your support plays an important role in helping the project progress safely and efficiently.

Progress Highlights This Week - Week Ending 02.10.2026

Phase 1 – South Elevation

- Existing cladding removal works, including aluminium, timber, and HPL systems, continue to progress well and are now **98% complete**.
- Carrier Z-profile installation to the LuxeClad cladding areas has reached **98% completion**.
- Siderise Cavity Fire Barrier installation to the LuxeClad cladding areas has also reached **98% completion**.
- Stainless steel sleeve installation works to EWI areas continue to progress.
- Works to the existing HPL and new Rockpanel areas not affected by the identified structural steel beam issue continue to progress.
- Instructions have now been received to undertake structural steel beam encapsulation works. As a result, elements of the HPL and Rockpanel remediation works affected by these steel beam details are currently on hold pending completion of the design stage.

Phase 2 – North Elevation

- Existing CP boards at Level 5 have been fully removed to expose the structural steel beams and allow further investigation and design development.
- Stainless steel sleeve installation works to EWI areas continue to progress.
- Instructions have now been received to undertake structural steel beam encapsulation works. Consequently, works to the affected HPL and Rockpanel areas remain on hold while design details are finalised,

Project Update

We are pleased to advise residents that government funding has now been approved for the additional fire protection works required to the structural steel beams identified during the remediation programme.

These additional works are necessary to ensure the building achieves the required fire safety standards and will provide enhanced protection to the structural steel elements within the façade system.

As a result of incorporating these additional safety works into the programme, the overall project completion date has been extended by approximately **nine weeks**, with the revised anticipated completion date now **03 February 2027**.

While we appreciate that project extensions can be disappointing, these additional works are essential to ensure the building benefits from the highest possible level of fire safety and compliance.

What Residents Can Expect Next Week – Week Commencing Monday 5th October 2026

Phase 2 - North Elevation

- Breather membrane installation works will continue where accessible.
- Helping Hand bracket installation works will continue.
- Siderise Cavity Fire Barrier installation works will continue.
- Patch repair works to the EWI system will commence.

Phase 1 - South Elevations

- Siderise Cavity Fire Barrier installation works will continue.
- Helping Hand bracket installation works will continue.
- Knauf Rocksilk insulation installation works will continue.
- Patch repair works to the EWI system will commence.

If you have any questions or would like more information, please feel free to get in touch with Courtney Greatorex your resident liaison officer at cgreatorex@starfishltd.com or 07939894015 — she'll be more than happy to help!



Date 02.10.2026

Notification of Courtyard Noisy Works Update

Dear Residents,

Thank you for your continued patience while our team carries out essential works to the building.

The particularly loud phase of works that began week commencing **27 July 2026** has now **finished**.

Only a small number of remaining brackets are left to install, and the team is currently awaiting the final fixings. Once these arrive, you may experience one to two days of bracket-related noise.

Following this, there will be a short period of **drilling noise** when the insulation fixings are installed. This stage will begin only once the brackets and firestopping reach full completion.

We will continue to keep you updated so you have clear expectations of any noisy activity. Thank you again for your understanding while these essential works progress.

Warm Regards

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Photographic Evidence

Phase 2 North Elevation



A photo showing Phase 2 North Elevation – Existing CP boards removed and steel beams exposed

Phase 2 North Elevation



A photo showing Phase 2 North Elevation – Existing CP boards removed and steel beams exposed

Phase 2 North Elevation



A photo showing Phase 2 North Elevation – Existing CP boards removed and steel beams exposed

Phase 2 North Elevation



A photo showing Phase 2 North Elevation – Existing CP boards removed and steel beams exposed

Photographic Evidence

Phase 2 North Elevation



A photo showing Phase 2 North Elevation – Stainless steel sleeves installation works to EWI areas progressing

Phase 2 North Elevation



A photo showing Phase 2 North Elevation – Stainless steel sleeves installation works to EWI areas progressing

Phase 1 South Elevation



A photo showing Phase 1 South Elevation – Stainless steel sleeves installation works to EWI areas progressing

Phase 2 North Elevation



A photo showing Phase 2 North Elevation – Stainless steel sleeves installation works to EWI areas progressing

Message From Starfish

We would like to thank all residents for your continued patience, cooperation, and support while these important remediation works continue at Cabot House.

We appreciate that construction activities can sometimes cause inconvenience, and we are grateful for the understanding residents have shown throughout the programme. Your cooperation helps our teams work safely, efficiently, and with minimal disruption to the community.

Please be assured that we remain committed to keeping residents regularly informed as the project progresses and to delivering these important building safety improvements to the highest standard.

If you have any questions or would like more information, please feel free to get in touch with Courtney Greatorex your resident liaison officer at cgreatorex@starfishltd.com or 07939894015 — she'll be more than happy to help!